

Subdecay Return of Material Authorization

Name: _____
(Your name will be used your for all references of this return.)

Email: _____

Phone number: _____

Return Address: _____

(Required for repair work.)

Reason for return: _____

If returning a product for refund, simply write "refund" in this section. If you are returning a product for repair, please list a detailed description of the problem.

Instructions.

1. pack the pedal in a suitable shipping box with proper packing. Packing peanuts, bubble wrap, newspaper etc. Please do not ship pedals to us in envelopes, or padded envelopes.
2. Ship the pedal back to us with this RMA form completely filled out. Please do not assume that we will ship it back to the address on the box. Incoming shipment boxes are broken down and recycled as soon as they are opened.
3. Ship the package via US mail to:
Subdecay Studios, Inc.
PO Box 391
Dundee OR 97115
USA
If you are shipping from outside of the US, please make sure that the shipping method you use can deliver to US PO Boxes. UPS and FEDEX will not deliver to US PO Boxes.

We highly recommend delivery confirmation for all return packages, we will not be held responsible for lost incoming shipments.

Refund returns must be postmarked within 7 days of the of the day you received your original order. Refund returns must be in new condition. In order for a refund to be completed, the email address and Name listed on this form must match the information from the original transaction.

If you have any questions regarding returning items, or items that have been returned please email us at returns@subdecay.com or call us at 503 538 3632 (9:00Am to 5PM PST)